

POLICY

Quality Policy

Main Author	Reviewer	Reviewer	Approver
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REV	Date	Status / Description of Changes
01	05/08/2019	Updating all laws/regulations dates to the current standard. Adjusting template, for a more clear layout.
02	14/08/2020	Updated Template Minor changes
03	07/12/2020	Minor adjustment to template
04	01/11/2021	Minor adjustment to template, laws/regulations checked

GRADEWELL

CONSTRUCTION AND PLANT HIRE

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GRADEWELL

CONSTRUCTION AND PLANT HIRE

Introduction

It is the policy of the company to maintain registration to BS EN ISO 9001:2015 and to maintain the systems necessary to achieve this end.

The policy and procedure focuses on those parts of the above requirements which are relevant to delivering the product to a high standard.

Quality

Gradewell Plant and Haulage Ltd recognises that quality is paramount and is committed to providing its Clients with an efficient, dependable and safe contracting service to achieve specified requirements. Through the constant analysis of data, the aim is to perform work to a high standard by applying a concept of continual quality improvement, to achieve customer satisfaction.

The company will set objectives at Management Review meetings that will be cascaded to all functions and levels in the organisation. Gradewell Plant and Haulage Ltd aims to provide defect free products to customers within the specified agreed period.

To achieve the objectives of the Quality Management System the Director require the full commitment and participation of staff at all levels within the organisation, and ensure that the Quality Manager has the necessary resources and authority to implement the requirements of this statement.

The management has a continuing commitment to ensure that the customer's needs and expectations are determined and fulfilled, with the aim of achieving customer satisfaction. We will strive to continually improve the effectiveness of the Quality Management system.

Thomas Barrett – Director

